

We have noticed an increase in will-call customers contacting us with empty or nearly empty tanks. It is important to realize that waiting to schedule a delivery until your tank is low or empty can disrupt our planned delivery routes. Allowing your tank to run out presents a significant risk and our insurance company requires us to complete a leak check that is signed by the customer. This leads to delivery delays and additional expenses. **We recommend that all will-call customers order propane when their tanks are near 30%.** This allows us adequate time to schedule your delivery without your tank running low.



POLICY CHANGES **EFFECTIVE IMMEDIATELY**

- If your tank is empty, a mandatory leak check is required per our insurance provider.
 - An initial fee of \$100 will be charged for the first out-of-gas call.
 - A \$200 fee will be incurred for a second out-of-gas call.
 - Service may be terminated upon a third out-of-gas call.
- In addition, if an order is placed when your tank is empty or critically low and you require a same day emergency delivery, a fee of up to \$250 will apply.

**Above terms apply for the heating calendar year*

**Emergency delivery fees, leak check fees, and propane gallons for low or empty tanks must be paid in full before delivery can be made*

**Minimum fill requirements apply*

LET US DO THE WORK! ENROLL IN AN AUTO- DELIVERY PROGRAM

Moore Propane has several options for scheduling your deliveries automatically right from our office. There is no need to check your tank level or call us!

- When you enroll in automatic delivery, our office staff can schedule your delivery based on your usage history.
- New technology allows our office to read the level of your tank transmitted through a tank monitor. We can schedule your delivery for you and you have the convenience of being able to check on your tank levels from anywhere, at any time.
- Our budget program allows you to spread the cost of your heating bills throughout the year. All budget customers are eligible for automatic delivery options.

**Auto delivery and monitor-based accounts must have charging privileges with no open balances*

CONTACT US



814-299-7073



info@moorepropaneusa.com



moorepropaneusa.com



140 Preston Way
Falls Creek, PA
1721 Shawville Highway
Woodland, PA



814-299-7073

SIGN UP AND SAVE!
**Pre-Buy, Lock-In, and
Budget Programs are now
available!**

**Review the important
information that can
help you save!**



**SAVE MONEY AND THE
ENVIRONMENT WITH
PROPANE: A CLEAN, GREEN
ENERGY OPTION**

OUR MONEY-SAVING PROGRAMS

Pre-Buy - Secure your winter gallons at a fixed rate by prepaying now.

Lock-In - Guarantee a winter price without paying for all gallons upfront.

Budget Lock-In - Fix your winter price and manage propane bills throughout the year.

All pre-buy and budget customers are encouraged to sign up for automatic delivery.

All deliveries under the pre-buy, lock-in, and budget programs will begin October 1st, 2024, and continue until March 31st, 2025.

HOW TO SIGN UP

Signing up and saving is easy!

Starting May 1st, contact our office at 814-299-7073. Our team will guide you in choosing the best program and figure out the ideal number of gallons for your winter deliveries.

While these programs are expected to run through the summer, please be aware that they may end suddenly without warning due to limited gallons and fluctuating prices.

Celebrating
— 10 YEARS —

NEXT FILL SPECIAL

As we mark our 10-year anniversary, we extend our gratitude for your ongoing support of our locally owned business. To express our thanks, Moore Propane has a special offer just for YOU, our loyal customer. Simply contact us to arrange your next delivery and enjoy a special price as a token of our appreciation.

**Fill special is effective May 1st - September 1st 2024*

**Terms and conditions apply*

